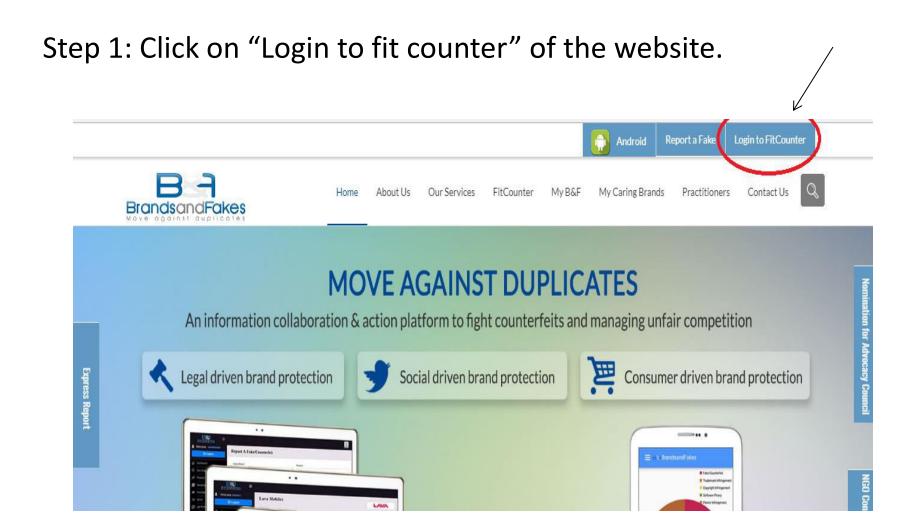


USER MANUAL FOR VOLUNTEER

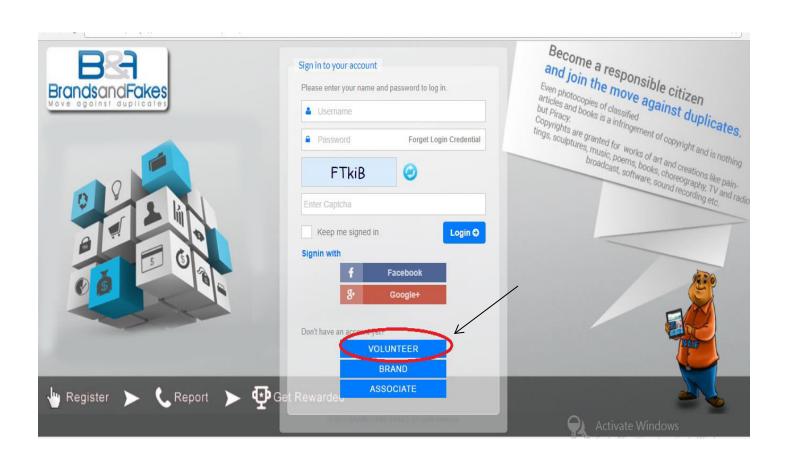
Contents:

- ☐ Registration Process.
- ☐Go for certification or training.
- ☐ How to submit a "Lead" on B&F website.
- ☐ How to check the status of a Report.

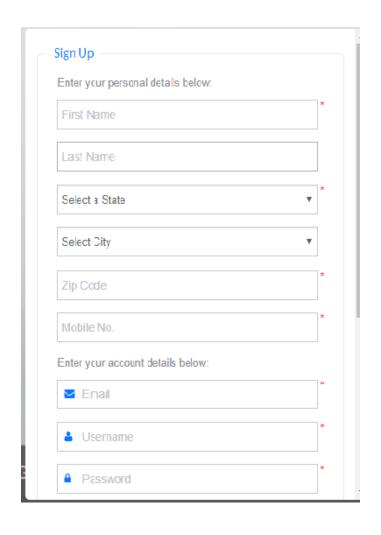
□Registration Process:

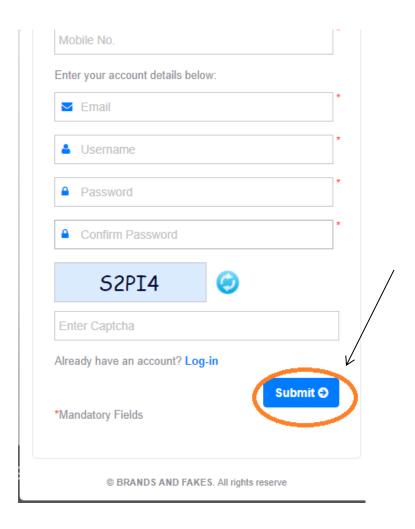


Step 2: Then click on "Volunteer".



Step 3: Fill all the details and click on submit button.

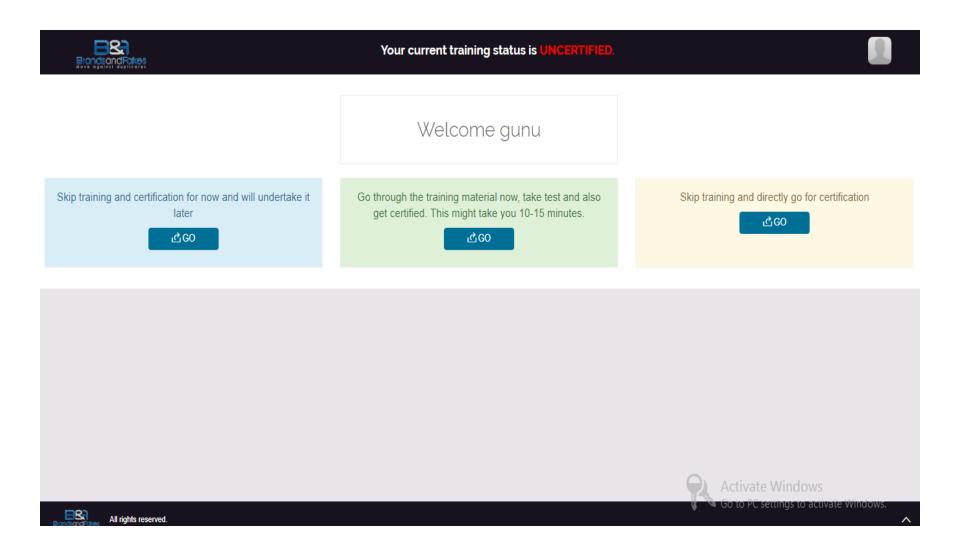




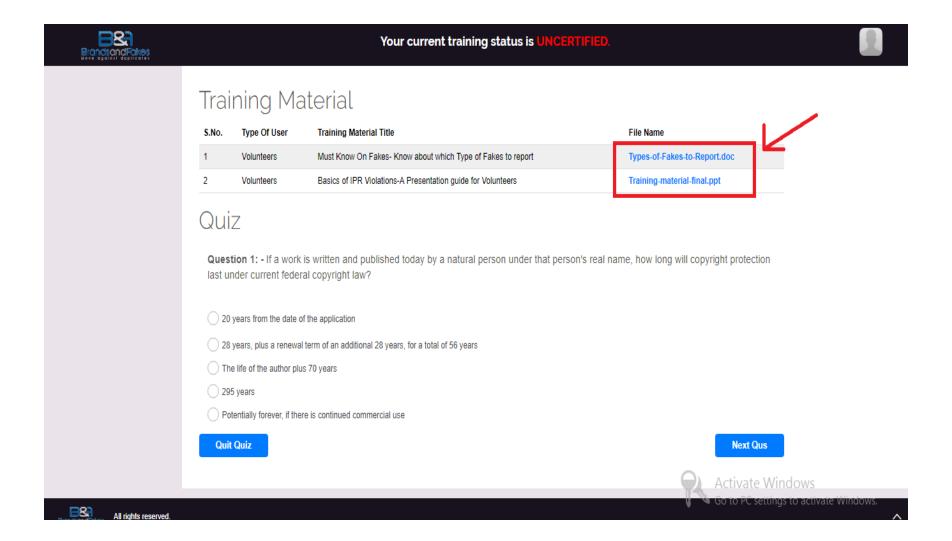
Step 4: After submit the form, You have receive a confirmation link on your email id, You can click on link after that your account is activate and then you can sign in.



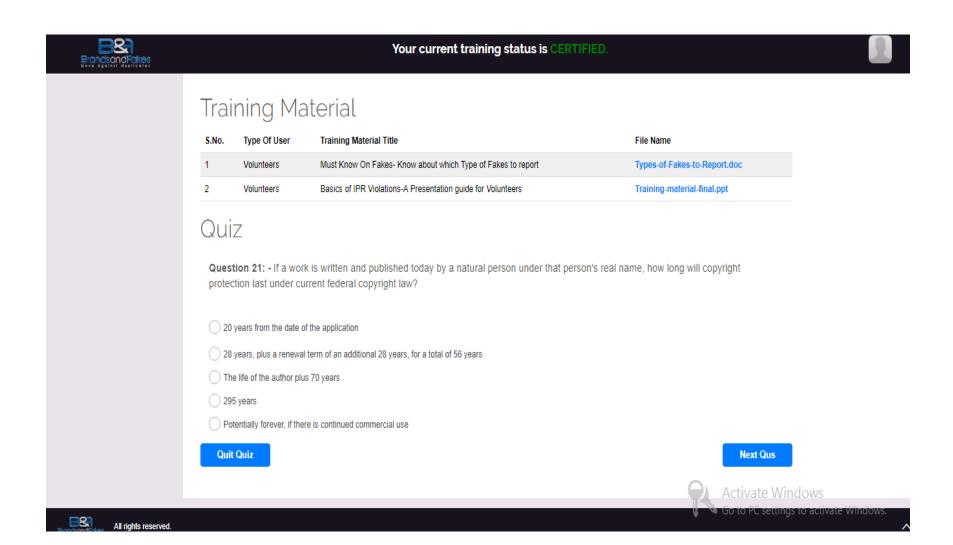
□Go for certification or training



Step1: Before QUIZ volunteer download Training materials. Where you can learn about IPR or Fakes reports these are very helpful for quiz exam or your general knowledge.

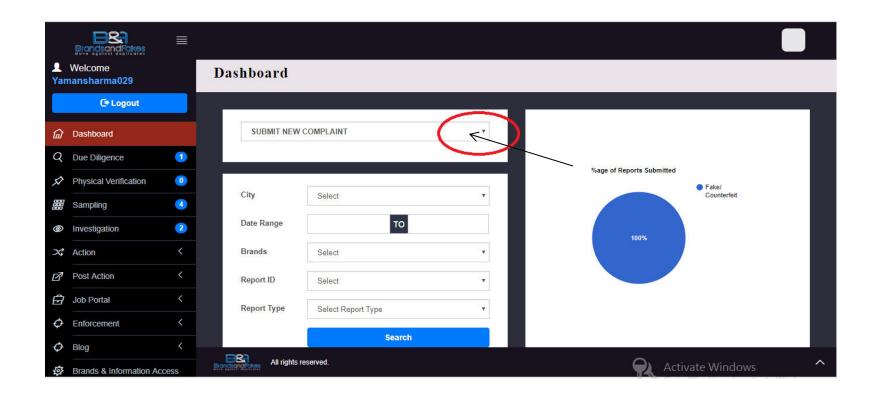


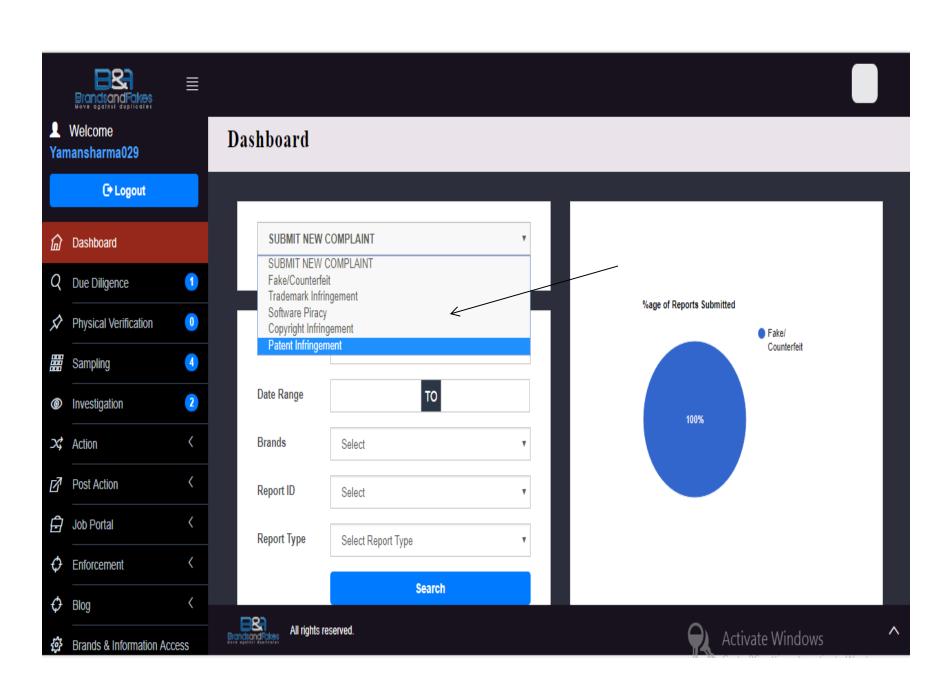
Step2: Then you can give QUIZ exam.



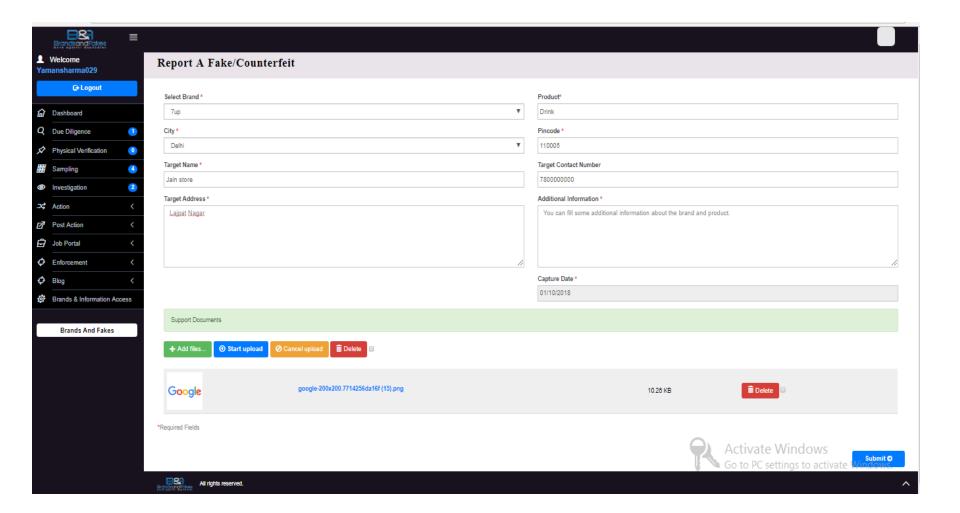
☐ How to submit a "Lead" on B&F website

Step 1: First click on "SUBMIT NEW COMPLAINT",
Then select any type of Complaint.





Step 2: After select a Report, You can fill the detail of a Report where you can "Add Files" and then "Submit" a Report .



☐ How to check the status of a lead

• Step 1: After submit a Report, click on "DASHBOARD" and You can check your "Report status".

